Camping La Gallouette****
SAS Anse du Cul de Loup
10b rue de la Gallouette 50550 Saint-Vaast-la-Hougue
+33(0)2.33.54.20.57
contact@camping-lagallouette.fr
RCS 478 197 148 000 16 - Code APE 5530Z - Siret 478 197 148 00016
Classement 4* par Atout France 2026

# BOOKING CONTRACT

## YOUR DETAILS

Title/Surname :.....First Name :.....

Date of birth :.....

Adress : .....

Postcode :..... Town/City:.....

Country :.....

Telephone : ..... Email : .....

Vehicle registration number : .....

How did you hear about our campsite ? .....

## OTHER GUESTS STAYING WITH YOU

| Surname | First name | Date of birth |
|---|---|---|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

- For rental accomodation, the number of occupants must not exceed the capacity stated for the accomodation. For pitches, the maximum number of people (baby included) is 6.
- Minors who are not accompanied by a legal guardian will not be accepted for safety reasons.
- Wearing the camping wristband is compulsory throughout your stay (depending on the period).

☐ **I am booking a PITCH** Minimum stay of 3 nights in July/August

☐ Tent ☐ Van ☐ Caravan ☐ Motorhome Dimensions : .....

Arrival date: ...../...../..... from **2pm**

Departure date: ...../...../..... before **12 noon**

10A Electricity is included in the price of all pitches and cannot be deducted

☐ **I am booking RENTAL ACCOMODATION**

Minimum stay of 1 week from July to Mid-September, with arrivals possible on Friday, Saturday or Sunday (depending on the accomodation range).
Minimum stay of 2 nights in low season (depending on the accomodation range and availibility)

Full name of accomodation : .....

Arrival date : ...../...../..... from **2pm**

Departure date : ...../...../..... before **12 noon**

**A SECURITY DEPOSIT WILL BE REQUIRED ON ARRIVAL** : 300€ (1-BEDROOM MH), 400€ (2-BEDROOM MH), 500€ (3-BEDROOM MH AND HORIZON MH), payable by cheque or credit card pre-authorization.

## RENTAL ACCOMODATION EXTRAS

☐ Cancellation insurance **6% of the total stay price**
☐ Dog : **5€/day**
☐ Towel set : **5€**
☐ Disposable single bed linen set: **9€**
☐ Disposable double bed linen set: **12€**
☐ Single bed made up on arrival (Horizon MH only): **15€**
☐ Double bed made UP on arrival (Horizon MH only) : **19€**
☐ Highchair : **free** (subject to availibilty
☐ Rental cleaning packages :
**50€** 1-bedroom accomodation/ **60€** 2-bedroom accomodation
**70€** 2-bedroom +2bathrooms accomodation or 3-bedroom accomodation/ **80€** HORIZON accomodation

## PITCH EXTRAS

☐ Adult fee : **7€/8.50€/9€/day** (refer to price brochure)
☐ Child 12 to 17yo included: **7€/day (8.50€ in July/August)**
☐ Child 3 to 11 yo included: **4€/day (5€ in July/August)**
☐ Child under 3 : **free**

☐ Cancellation insurance **6% of the total price**
☐ Dog : **3€/day (July/August 3.50€)**
☐ Fridge **6€/day (available in July/August only)**
☐ Additional trailer **2.50€/day (July/August 3€)**

## BOOKING TOTAL

| | |
|---|---|
| Stay price | = |
| Extras | = |
| City tax (0.66€/night/18 yo and over) | = |
| Booking fee (4€ for pitches/6€ for rental) | = |
| **Total stay price:** | **=** |
| **Pitch booking payment** (150€ or the full price if less than 150€) | **=** |
| **Rental accomodation payment :** 30% of the total stay price | **=** |
| **Balance payable** 30 days before arrival | **=** |

## PAYMENT BY

☐ Bank card (Visa, Mastercard)
☐ Bank transfer to: IBAN FR76 1548 9047 1800 0314 0370 136 BIC CMCIFR2A.
Please indicate your surname and name as the payment reference.
☐ French cheque payable to Camping La Gallouette
☐ ANCV holiday vouchers (maximum 25% of the total amount)

**PLEASE NOTE : your booking will be confirmed once we have received your completed and signed contract together with your payment. Written confirmation will then be sent to you. If payment is not received within 8 days, your provisional booking will be cancelled.**

## DECLARATION AND SIGNATURE

☐ I authorize the campsite to use any video or photographic material in which I may appear for possible publications.
☐ I have read and accept the booking conditions set out below

Please sign to confirm your agreement to and acceptance of this contract
Date : ...../...../.....
Signature :

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4-star rating awarded by Atout France 2026

# GENERAL TERMS AND CONDITIONS

## 1. TERMS OF STAY

All guests and visitors must comply with the campsite rules displayed at the entrance to the campsite.
Rental accomodation is booked in the name of the person making the booking for a fixed period and may accomodate not more thant 2 to 6 people depending on the accomodation. It must be occupied by at least one responsible adult. Subletting is is prohibited.
Only one vehicle is permitted per pitch or rental (except in the HORIZON area). Additional parking is available outside the campsite. The speed limit is 10km/h. The barriers are closed between 10:30 pm and 7:45 am and all vehicle movements within the campsite are prohibited during this period.
Visitors are permitted from 10 am to 9 pm, provided they have been registered and authorised by the Reception staff. They remain the responsibility of the person renting the pitch or accomodation and are subject to a per-person charge in accordance with the current rates.

## 2. BOOKING AND PAYMENT

A booking is confirmed once the signed contract and the following payment have been received :

- Rental accomodation : 30% of the total stay price
- Pitches: 150 € or the full stay price if it is less than 150€.

Confirmation will then be sent to the guest by post or email.
Bookings made online are confirmed once validated and confirmed by the campsite.
All sums paid are expressly treated as advanced payments (acomptes) and not as deposits (arrhes), therefore, they are non-refundable.
The balance for rental accomodation must be paid no later than 30 days before arrival.
For any booking made less than 30 days before the start of the stay, the full payment is payable at the time of booking.
The following payment methods are accepted: cash, bank card (Visa, Mastercard), French cheque, chèques-vacances vouchers (up to a maximum of 25% of the total amount, subject to the applicable conditions) and bank transfer.

## 3. CANCELLATION AND INSURANCE

Any cancellation must be notified to the campsite in writing.
If the customer cancels the booking, all sums paid shall be retained by the campsite, in accordance with the contractual conditions and subject to the applicable legal provisions. No refund will be made in the event of a shortened stay or early departure.
We strongly recommand taking out the cancellation insurance suggested by the campsite. The cover and compensation conditions are governed exclusively by the insurance policy taken out.
Accomodation services booked for a specific date or period are not eligible for the right of withdrawal, in accordance with Article L.221-28, paragraph 12, of the French Consumer Code.
In the event of cancellation attributable to the campsite, all sums paid will be refunded in full, if no acceptable alternative solution is offered.

## 4. ARRIVAL AND DEPARTURE TIME

- **Pitches :** arrival from **2 pm** departure before **12 noon**
- **Rental accomodation :** arrival from **4 pm** departure before **10 am**

Outside the peak season, these times may be adjusted upon request and subject to availability. During the peak season, arrival days depend on the type of rental accomodation (arrivals exclusively on Fridays, Saturdays or Sundays).
Any arrival outside Reception opening hours must be notified to the campsite. If no information is received from the customer, the booking may be considered abandoned from 12 noon on the following day, after an attempt has been made to contact the customer.

## 5.SECURITY DEPOSITS AND CLEANING CHARGES

A security deposit against damage is required on arrival :

- 300 € for rental accomodation with 1 bedroom,
- 400 € for rental accomodation with 2 bedrooms,
- 500 € for rental accompodation with 3 bedrooms and Horizon accomodation.

An optional cleaning package is available at the following rates :

- 50 € for rental accomodation with 1 bedroom,
- 60 € for rental accomodation with 2 bedrooms,
- 70 € for rental accomodation with 3 bedrooms and rental accomodation with 2 bedrooms and 2 bathrooms,
- 80 € for HORIZON rental accomodations.

If the customer does not take out the cleaning package, they must carry out the full cleaning of their accomodation themselves. A cleaning security deposit equal to the price of the cleaning package will then be required on arrival and refunded in full, provided the accomodation is returned clean.
Any deductions from security deposits must correspond to actual damage or additional cleaning costs observed, attributable to the customer and duly justified. No charges will be made for ageing or normal wear and tear.
The customer has 24 hours after arrival to report any defects or missing items in the inventory.
The departure inspection is scheduled between 8 am and 10 am on the last day. In the event of early departure, the campsite will carry out an inspection after the customer has left and will inform them of any possible deductions, providing supporting evidence.

## 6. PETS

Pets are accepted subject to compliance with the internal regulations.
All pets must be identifiable and up to date with their compulsory vaccinations. Pet owners must be able to provide proof of identification and vaccination for their animal(s) whenever requested by the campsite management.
Category 1 and 2 dogs are prohibited.
Animals must be kept on a lead at all times and must never be left unattended.
No dog fouling is permitted anywhere within the campsite. Failure to comply may result in guests being asked to leave the campsite.

## 7. LIABILILTY AND INTERNAL REGULATIONS

Each customer is responsible for any damage they may cause to other people, property or the campsite's facilities.
Customers must have appropriate personal liability insurance covering their stay.
The campsite can not be held responsible for theft, loss or damage to customers' personal belongings.
Any breach of the internal regulations may result in a warning. In the event of a serious breach, endangerment of others or repeated disturbances, the campsite reserves the right to require guests to leave.

## 8. FORCE MAJEURE

In the event of an occurence meeting the legal criteria for force majeure, within the meaning of Article 1218 of the French Civil Code, which prevents the performance of the contract, the parties shall be relased from their obligations under the conditions laid down by law.

## 9. COMPLAINTS AND CONSUMER MEDIATION

Any complaint must be submitted in writing to the campsite management in order to seek an amicable resolution.
In accordance with the provisions of the French Consumer Code concerning the consumer dispute mediation process, after having contacted the campsite management, and if no satisfactory response have been received, the customer may refer the matter, free of charge, to the consumer mediation service :
*CM2C – Centre de la Médiation de la Consommation de Conciliateurs de Justice*
14 rue Saint-Jean, 75017 Paris.
Site : https://www.cm2c.net E-mail : contact@cm2c.net

## 10. PERSONAL DATA AND APPLICABLE LAW

Personal information collected when bookings are made is used for their administration, the management of stays and the campsite's legal obligations.
Customers have the right to access, amend, correct and erase their personal data in accordance with the General Data Protection Regulation (GDPR) and the French Data Protection Act (Law No. 78-17 of 6 January 1978, as amended). They may exercise their right of access by submitting a written request to: contact@camping-lagallouette.fr
These General Terms and Conditions of Sale are governed by French law. Any dispute shall be referred to the competent courts in accordance with the applicable legal rules.
Making a booking implies acceptance of the General Terms and Conditions of Sale and to the campsite's internal regulations.

I declare that I have read these General Terms and Conditions of Sale and undertake to comply with them.

Date : ...../...../.....

Signature :