General Terms and Conditions of Sale

Conditions of stay

Any custumer or visitor must respect the internal rules of the campsite displayed at the entrance.

Renter who signed this contract, agreed for a determined period, can't extend the stay at the end of the stay. Each rental is named and can't be rent to more than 4 or 6 peole. Non subletting is accepted and permitted. Rental must be occupied by at least one adult.

Only one vehicle by pitch is allowed. Outside car park are available. Permitted speed is no more than 10km/h. Gates are closed between 22 :30pm and 7 :45am. Any traffic is forbidden during this period.

Visitors are allowed to enter in the campsite from 10 :00am to 21:00pm, they must be reported to the reception and can enter only after permission of managers or his representative. Visitors are under the responsability of the renter. They have to pay an extra for each visitor.

Campsite is not reponsible for any damage or degradation on renter personal property or for damage to hird parties. (third party liability mandatory)

A guaratee of 200€ (for any damage to mobile home or chalet) will be requested at the arrival and returned after departure. Renter has 24h after arrival to report any anomaly or incomplete inventory. A guarantee of 60€ will be also requested at the arrival and returned after departure if rental is given back in the same state of clealiness than it was found.

Inventory will take place the last day of stay between 8 :00am and 10 :00am. If this can't be done because of early departure, the guarantee will be kept and send back after inventory done by the campsite with potential costs deduction for damage.

1rt and 2nd category of dogs are not allowed in the enclosure of the campsite. Only one pet by pitch location. Pets must be tattooed and vaccinated. Dogs should be kept on a lead and should never be left alone. Leave the lawn clean.

Managers reserve the right to stop the stay without notice and without refund to people who does not respect rules of procedure or who gave false information.

Booking

Booking becomes effective upon receip of completed and signed contract with the deposit (30% of the total amount due for chalet and mobile home rental or 80€ for a pitch location). A confirmation will be send by email or letter.

Each approured booking on the website becomes definitive after confirmation by email. French legal provision dealing with right of withdrawal in case of distant selling are not applicable on touristic offerings. (article L.121-20-4 of Code de la consommation) However the campsite reserves the right to declare null the booking 72hours after validating booking on the website. In that case, the amount paid will be refunded.

The remaining balance of stay in chalet and mobile home must necessarily be paid 30 days before arrival. In case of booking made less than 30 days before the day of arrival, payment must be done in full at the booking.

Hours

The reception is open from 8 :30am to 12 :30am and from 14 :00pm to 19 :00pm. In July and August from 8 :00am to 13 :00pm and from 14 :00pm to 20 :00pm.

Hours of arrival and departure are :

• Camping pitch : from 14 :00pm to 12 :00am (Out of season this clause could be augmented)

• Motor home from 18 :00pm to 10 :00am

• Mobile home and chalet rental : from 16 :00pm and departure before 10 :00am in the morning. In high season, arrival only on Saturday and Sunday.

Any delay must be highlighted to the campsite, otherwise the booking would be considered cancelled from 12 :00pm the next day.

Conditions of cancellation

In case of cancellation of stay, the sum will be kept by the campsite. No refunds will be made for shorten stay. It is **highly** recomanded to take the cancellation insurance out.

Payment method

Cash, credit card, cheque and bank transfer.

Médiation à la consommation

French legal provision allow you to get a free mediator in case of dispute. (*Article L612-1 du Code de la consommation)* Contact details : Médicys, 73 boulevard de Clichy 75009 PARIS, www.medicys.fr, tel : 0149701593, contact@medicys.fr